


January 1, 2002

Re: 2002 Medical Waste Service Calendar and Medical Waste Packaging Requirements.

Dear Valued Customer:

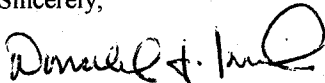
We certainly appreciate the opportunity to be of service to you and your facility's staff. To ensure safe and timely handling of your medical waste please review with your staff the following procedures:

IMPORTANT REGULATORY INFORMATION FOLLOWS

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- Enclosed please find your 2002 service calendar, which Stericycle suggests posting near your medical waste storage area. *Before* your scheduled service date, please prepare your medical container for shipment.
 - In our effort to protect those handling the medical waste, the public, and the environment, Stericycle can not transport containers that are not sealed (this includes the red bags inside), containers that are leaking, or containers over 55 pounds. If you have any questions on how to properly package medical waste please ask the Stericycle Route Agent who services your facility or call our Customer Service Department at the number listed below.
 - All containers must have a Stericycle provided customer bar code label attached. This label is required for tracking your medical waste in accordance with various federal, state, and local regulations. For customers using boxes, place only one (1) label on the designated area on the side of the box. For customers using the red reusable containers, please place only one (1) label on the upper rim next to a handle, *not on the lid*. If your facility needs more bar code labels call the number below, so we can mail more to you. *Please note that if a container does not have a bar code label, it can not be transported.*

We greatly appreciate your cooperation and support regarding Stericycle's on going effort to provide the best medical waste disposal services possible. Please feel free to contact us at (901) 948-1355 or 1-800-844-7012 if you have any questions.

Sincerely,



Donald J. Kaminski
District Manager
Stericycle, Inc.

STERICYCLE, INC.

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